

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi
Assignee: Siebel Systems, Inc.
Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model
Application No.: 10/602,260 Filing Date: June 23, 2003
Examiner: William V. Saindon Group Art Unit: 3623
Docket No.: OIC0050US Confirmation No. 1943

Austin, Texas
January 20, 2010

Mail Stop RCE
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter.

Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



Ronald S. Liu
Attorney for Applicants
Reg. No. 64,170
Telephone: (512) 439-5086
Facsimile: (512) 439-5099